

M. François Guy Thivierge
2350 Avenue du Colisée
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January 31, 2011

Dear François Guy,

Please accept my thanks for your excellent presentation to our Professional Services team on January 7, 2011. It was a difficult assignment to speak to a diverse group of 85 consultants, instructors, and support staff, especially in English, which is not your first language. You rose to the challenge admirably, keeping the entire group engrossed and enthralled throughout.

All comments from our team members were positive. You tell the story of your adventures with a passion that is inspiring. Each of us took away something meaningful on how to deal with the professional and personal challenges we encounter over the course of our careers and our lives. I was impressed by how you were able to tailor your presentation to make it relevant for our group and this helped me to reinforce our 2011 themes of "Focus, Alignment, Execution, Ownership".

Again, I truly appreciate how you motivated our group with your powerful message. I would be happy to recommend you to other organizations for similar speaking engagements. I wish you the best of luck in your future projects and adventures.

Best regards,



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